



भारत सरकार Government of India

वित्त मंत्रालय Ministry of Finance

राजस्व विभाग Department of Revenue

मुख्य आयुक्त सीमा शुल्क (निवारक) का कार्यालय

Office of the Chief Commissioner of Customs (Preventive)

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F.No: CCCO/784/2023-SYS

07-08-2025

STANDING ORDER No. 02/2025

Sub: Daily monitoring report in r/o implementation of Digital initiatives of
CBIC – Reg.

CBIC has been actively driving various digital initiatives to streamline Customs procedures, promote ease of doing business, enhance transparency, and reduce physical interface. In continuation of these efforts, it is imperative that all field formations under this jurisdiction ensure strict and consistent implementation of these digital initiatives in letter and spirit. In this regard, an e-mail has been sent on 31.07.2025 along with a D.O letter dated 30.07.2025 to both the Commissionerates.

2. In view of the above, the following instructions are issued for immediate compliance by both the Commissionerates under this jurisdiction:

- a. All digital initiatives rolled out by CBIC must be fully implemented without delay.
- b. Field officers must ensure that stakeholders are made aware of digital modes and that assistance is provided to enable transition wherever necessary.
- c. No permission for manual processing of any work shall be accepted in any automated process unless explicit prior approval is obtained from the Joint/Additional Commissioner in charge of Systems/EDI and the approval must

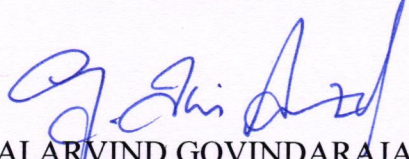
be recorded with specific technical glitch faced for deviation from online processing.

- d. The Joint Commissioner (CCO) and Joint/Additional Commissioner in charge of Systems/EDI shall monitor the implementation and compliance of digital initiatives on a daily basis.
- e. A brief daily report module wise on the status of implementation, exceptions allowed, and pending issues shall be submitted to this office without fail.
- f. Any deviations from the above instructions, including acceptance of any request for manual processing for which online modules are already in operation without proper authorization, should be avoided and will be subject to appropriate review by the competent authority.
- g. Commissionerates shall ensure coordination with DG Systems, ICEGATE Helpdesk wherever technical assistance or clarification is required for smooth functioning of digital modules.
- h. Further, JC, CCO & JC/ADC in-charge of EDI/Systems should monitor all ICES advisories for reporting of implementation status in r/o all new digital initiatives that are being initiated by CBIC.

All officers are directed to ensure strict compliance with the above instructions.

This issues with the approval of the Chief Commissioner of Customs, Tiruchirappalli.

Encl: As above.


JAI ARVIND GOVINDARAJAN
JOINT COMMISSIONER